

Project Title		Technical Assistance on the Reform of the Greek Judicial System (VS/2015/0039)	
Name of legal entity:	Center of Legal Competence (CLC) Ltd. (under the auspices of and in alliance with the Austrian Federal Ministry of Justice)		
Country:	Greece		
Overall contract value (EUR):	1,045,000		
Proportion carried out by legal entity (%):	100%		
No of staff provided:	6 KE and 10 NKEs		
Name of client:	Ministry of Justice of Greece		
Origin of funding:	European Commission		
Dates (start/end):	21/07/2015 – 20/03/2017		
Name of consortium members (if any):	none		
Detailed description of project		Type and scope of services provided	
<p>The overall objective of the action was destined/agreed to assist in developing an overall strategy for at least longer-term reform and related technical assistance for the following priority areas:</p> <ul style="list-style-type: none"> <li>Rationalisation of courts (composition and specialisation)</li> <li>Support the implementation of e-justice</li> <li>Reinforcement of expertise on judicial statistics</li> <li>Support for the implementation and promotion of Alternative Dispute Resolution (ADR) mechanisms/ Mediation – definition of a national Action Plan for the implementation and promotion of ADR methods in Greece</li> <li>Best practices in correctional systems – Best practices and comparative study of Probation Systems in the EU (or Council of Europe) Member States and proposals for implementation of probation system and development of reinsertion methods in Greece</li> </ul> <p>The direct project beneficiary was the Ministry of Justice of the Hellenic Republic.</p> <p>The following results were achieved:</p> <p><b>Component 1: Rationalization of court proceedings</b></p> <ul style="list-style-type: none"> <li>A comparative analysis of civil, especially family matters, with a view to their handling in specialized courts or chambers, and for the introduction of an automated payment order procedure elaborated.</li> <li>A proposal for the (further) optimization of the civil court system by means of court's or chamber's specialization, especially in the field of family matters, and through the introduction of an automated payment order procedure drafted.</li> <li>Expert opinions on the rationalisation in civil, penal and/or administrative process elaborated, notably in order to minimise the backlog and restore the balance of inflow-outflow of cases.</li> </ul> <p><b>Component 2: Implementation of E-Justice</b></p> <ul style="list-style-type: none"> <li>An ICT project management plan and structure that includes key performance indicators, benchmarking and sets milestones for the ICT project team of the Ministry of Justice, Transparency and Human established.</li> <li>Methodologies for sustainable ITC project management drafted and implemented.</li> <li>Development and implementation of methodologies for managing change of the implemented large-scale ITC projects.</li> <li>Development and implementation of the roll out management of the implemented large-scale ITC projects.</li> </ul>		<p><b>Component 1: Rationalization of court proceedings</b></p> <ul style="list-style-type: none"> <li>Elaboration of a comparative analysis of (a) civil, especially family matters, with a view to their handling in specialized courts; (b) the introduction of an automated payment order procedure</li> <li>Elaboration of proposals for the (a) optimization of the civil court system by means of court's specialization, especially in the field of family matters, and (b) introduction of an automated payment order</li> <li>Elaboration of expert opinions for the optimization of the civil, penal and administrative process</li> </ul> <p><b>Component 2: Implementation of E-Justice</b></p> <ul style="list-style-type: none"> <li>Launching a call for applications for three (Greek) ICT experts</li> <li>Selection and contracting of the three ICT experts</li> <li>Drafting of an ICT project management plan</li> <li>Further contracting of the IT-experts carrying out services under the three small value service contracts from the EC</li> <li>Handover of the existing IT-expertise aggregated under the three small value service contracts to the three ICT experts</li> <li>Monitoring and updating of the e-Justice Action Plan and support of the operational planning, the design and maturing of new projects under NSRF 2014 - 2020</li> <li>Provide Project Support for e-justice projects that are being implemented and project reporting</li> <li>General advise on e-justice by ad hoc reports, reports, studies and advice on issues related to the design and implementation and maturation of the Ministry's projects</li> </ul> <p><b>Component 3: Reinforcement of Judicial Statistics</b></p> <ul style="list-style-type: none"> <li>Elaboration of a Needs &amp; Gaps analysis for the identification of the set of data to be (additionally) incorporated in the OSDDY-PP and the OSDDY-DD system</li> <li>Conduct of regional instruction seminars for the court staff responsible for the data collection and statistics</li> <li>Elaboration of the Statistic Report for the year 2015 for civil, criminal and administrative courts</li> <li>Elaboration of Statistic Report for the year 2016 for civil, criminal and administrative courts</li> <li>Elaboration of uniform rules (guidelines) for the maintenance of court statistics</li> <li>Elaboration of uniform rules (guidelines) for the systematic evidence of personnel input</li> <li>Elaboration of recommendations for the development of a concept for the equal allocation of personnel resources</li> <li>Elaboration of an Action Plan on statistics, including</li> </ul>	

- Development and implementation of methodologies for the effective implementation of interoperability of the implemented large scale ICT projects.
- Training and coaching in project management and the applied project tools provided to the ICT team members of the Ministry of Justice, Transparency and Human Rights (in the following: ICT team members).
- The ICT project management plan implemented throughout the work plan duration.

**Component 3: Reinforcement of Judicial Statistics**

- A complete set of data for the new court case management systems OSDDY-PP and OSDDY-DD, meeting both internal and external statistic needs, identified and defined.
- Reliable court statistics for 2015 and 2016 available.
- Uniform rules (guidelines) for the creation and maintenance of the statistics for the new integrated court case management systems and for the courts which are not participating in the early roll-out elaborated.
- Recommendations for the development of a concept for the equal allocation of personnel resources for comparable courts' tasks and respecting the specific workloads elaborated.
- An Action Plan for the sustainable implementation, benchmarking and monitoring of the change process elaborated.

**Component 4: Implementation of Alternative Dispute Resolution (ADR) mechanisms**

- A comparative study on existing best practice ADR models/measures/tools including recommendations for a set of concrete, feasible and system-compatible ADR measures/tools elaborated in the areas (i) mediation in civil proceedings, (ii) insolvency, both corporate insolvency procedures and personal insolvency procedures, (iii) family matters, (iv) employment and working place environment, (v) public administration (as concerns conflicts arising from contracts with private subjects), and (vi) peer mediation in schools.

**Component 5: Improving the correctional system**

- A 'best practices' and comparative study of probation and of services for the social and vocational integration of released prisoners in selected member states of the European Union/in selected member states of the Council of Europe (CoE) accomplished.
- Proposals for the improvement of the operation of the probation system and for the preparation for release and the social and labour market reinsertion of detained persons.
- Proposals for the establishment of labour market reinsertion centres ("cooperatives").
- Manuals regarding state-of-the-art scientific and practical probation approaches and risk assessment methodologies targeted for use by probation officers and agencies elaborated.
- Future trainers trained on the aforementioned topics.

measures for the change process

**Component 4: Implementation of Alternative Dispute Resolution (ADR) mechanisms**

- Accomplishment of a Round Table on ADR (mediation)
- Elaboration of a comparative study on existing best practice ADR models
- Elaboration of recommendations for a set of concrete, feasible and system-compatible ADR measures

**Component 5: Improving the correctional system**

- Elaboration of a 'best practices' and comparative study on probation
- Presentation of the 'best practices' and comparative study on probation
- Accomplishment of up to five regional Round Tables for the identification of the potential for labour market reinsertion
- Elaboration of proposals for the improvement of a probation system
- Elaboration of proposals for the establishment of labour market reinsertion centers ("cooperatives")
- Accomplishment of a 3 days study trip for probation and penitentiary to Austria
- Elaboration of manuals on probation
- Accomplishment of an in-depth seminar on probation following a "Training of trainers" approach