Reference	Project title		Support to the Penitentiary Management Reform of Bosnia and Herzegovina (BA-06-IB-OT-02-TL)					
Name of candidate	Country	Overall project value (EUR)	Proportion carried out by candidate (%)	No of staff provided	Name of client	Origin of funding	Dates (start / end)	Name of partners if any
Federal Ministry of Justice of Austria in cooperation ¹) with the Association Center of Legal Competence (CLC)	Bosnia and Herzegovina (BiH)	171.500	100 %	9	BiH and Entity Ministries of Justice and Brcko District	EU CARDS / Twinning Light	27 June 07 until 28 February 08	None
Detailed description of project						Type of services provided		

The **specific objective** was (i) to improve the conditions of detention for the most vulnerable groups, (ii) to improve the ability of prison staff and Court police to handle sensitive situations using culturally relevant conflict resolution techniques, non-violent communication, and training in hostage negotiating skills while guaranteeing compliance with human rights standards, and (iii) to assist the prison management in devising a multi-annual investment plan and estate management program for the penitentiaries.

The following results were achieved:

- Training materials elaborated and incorporated into the training curricula for the professional exam for future prison staff;
- A total of 100 prison, other professional staff and court police trained on (i) practical methods to deal with
 the most vulnerable groups and (ii) handling sensitive situations using culturally relevant conflict resolution
 techniques, non-violent communication and training in hostage negotiating skills while guaranteeing compliance with human rights standards;
- Information materials for the detainees elaborated and disseminated:
- **Recommendations** for the housing and handling of detainees belonging to the most vulnerable groups, i.e. women and juveniles, patients in need of psychiatric treatment or convicted in need of special programmes and activities such as long-term prisoners **elaborated**, **adopted** and **implemented**;
- An Architectural assessment and respective recommendations for investments into penitentiary institutions elaborated and adopted;
- A Multi-annual Investment Plan and an Estate Management Program elaborated and adopted.

Twinning Light project for the improvement of the effectiveness and the efficiency of the execution of criminal sanctions in Bosnia and Herzegovina.

Provision of the following experts:

- 1 Project Leader
- 4 Penitentiary Experts
- 1 Project Manager (Backstopping team)
- 1 Project Assistant (Backstopping team)
- 1 Contract and Human Resources Manager (Backstopping team)

Number of staff months provided: 8

¹⁾ The Federal Ministry of Justice of Austria has – based upon a cooperation agreement – outsourced the administration of its Twinning activities to the Association CLC, a Mandated Body closely related to the Federal Ministry of Justice. Therefore the Association CLC as the Austrian Partner Institution has the full competence to implement the project and to manage the project funds on behalf of the Federal Ministry of Justice of Austria and to assist the latter in the monitoring of this project.