Reference	Project title		Support to the Reform of the Croatian Court System – Phase 2 (HR-03-IB-JH-04)					
Name of candidate	Country	Overall project value (EUR)	Proportion carried out by candidate (%)	No of staff provided	Name of client	Origin of funding	Dates (start / end)	Name of partners if any
Federal Ministry of Justice of Austria in co- operation with <sup>1</sup> ) Center of Legal Competence (CLC) Association	Croatia	1,400.000	95 %	29	Ministry of Justice	EU CARDS 2003 Twinning	5 June 06 until 4 June 08	Institute for Economic Promotion of the Austrian Federal Economic Chamber

## **Detailed description of project**

Type of services provided

The **specific objective** was to further enhance the operation and functioning of the courts as a whole and the pre-selected courts in particular, thus focusing on (i) Improving the management and information system; (ii) Supporting rationalisation of court networks in Croatia; (iii) Developing standards in court produced documents, and (iv) Ensuring modernisation/computerisation of courts.

The following results were achieved:

- A 'Statistics' system for the development of a court statistics designed, developed, set-up and tested and functioning properly. Initial training of the administrator(s) provided;
- A Needs & Gaps Analysis and an Implementation Action Plan on the Human Resources requirements in the MoJ elaborated;
- An Assessment Report on the information management within the MoJ and between MoJ and the courts elaborated and recommendations for the improvement elaborated and adopted;
- A Cost & Benefit Analysis, an Implementation Action Plan and respective recommendations for the rationalisation of courts elaborated, adopted and implemented;
- Existing forms in the courts fine-tuned and standardised and new standardised forms elaborated;
- A Needs & Gaps Analysis between the existing business processes and the new possibilities of the ICMS and respective recommendations accomplished, adopted and implemented;
- An Implementation Action Plan including benchmarking and monitoring mechanisms for the installation of the IT equipment tendered separately under CARDS 2003 elaborated and adopted;
- **Recommendations** for the set-up of the ICT Data Centre, the Interface between the Integrated Court Case Management System (ICMS) and other IT-applications **finalized**, **adopted** and **implemented**;
- An Implementation Action Plan for the country-wide roll-out of the ICMS elaborated;
- An **Implementation Action Plan** for the MoJ's 'Strategy of Information and Communication System Planning' **elaborated** and **adopted**.

Twinning project to support the reform of the judiciary and to enhance the administrative capacity of the courts system in Croatia.

Provision of the following experts by the candidate:

- 1 Project Leader
- 1 Resident Twinning Adviser (duration 22 months)
- 24 Short- and mid-term experts with expertise in the field of court management and IT
- 1 Project Manager (Backstopping team)
- 1 Project Assistant (Backstopping team)
- 1 Contract and Human Resources Manager (Backstopping team)

Number of staff month provided (in addition to the Resident Twinning Adviser): 23

<sup>&</sup>lt;sup>1</sup> The Federal Ministry of Justice of Austria has – based upon a cooperation agreement – outsourced the administration of its Twinning activities to the Association CLC, a Mandated Body closely related to the Federal Ministry of Justice. Therefore the Association CLC as the Austrian Partner Institution has the full competence to implement the project and to manage the project funds on behalf of the Federal Ministry of Justice of Austria and to assist the latter in the monitoring of this project.