

Reference	Project title		Development of the Court Statistics System and Judicial Performance Monitoring Mechanisms					
Name of candidate	Country	Overall project value (EUR)	Proportion carried out by candidate (%)	No of staff provided	Name of client	Origin of funding	Dates (start / end)	Name of partners if any
Center of Legal Competence (CLC) Limited Liability Company	Croatia	70.000	100 %	5	Ministry of Justice	World Bank	November 05 until November 06	None
Detailed description of project						Type of services provided		
<p>The specific objective was to coordinate with the functional possibilities of the automated Integrated Court and Case Management System (ICMS) for the Croatian court system, which can be used for collecting, processing and disseminating such data and to determine the additional IT hardware needed in the Ministry of Justice, the Supreme Court and the State Judicial Council for specific functions related to the management of such a statistic system.</p> <p>The following results were achieved:</p> <ul style="list-style-type: none"> • Existing systems of court statistics and performance monitoring and study of the existing data collection strategies and practices analysed; • Gap analysis between Croatian judicial performance monitoring system and comparable systems used in selected EU countries elaborated; • Discussion (by joint meetings, round-tables and similar) between all relevant stakeholders facilitated; • Assistance in selection and further elaboration of optimal categories of statistical data (indicators) that should be collected, processed and used for the agreed upon purposes and desired benefits, such as quantity, quality, time-based, financial, and others provided; • Feasibility Study on the functional possibilities of the ICMS system under development in the area of statistical data collecting and suggest the best ways for its utilisation for the monitoring of judicial performance in the future elaborated; • Assistance with determination of exact lists of statistical reports to be produced by the ICMS and detailed specification and elaboration of each report (including the description of data elements and formatting) provided; • Assistance with development of a web based application for statistical monitoring of older, unsolved cases (backlog) performed by the Supreme Court, ensuring that such application and its results be compatible with the statistical component of the ICMS system provided; • Assistance in development of the modules for determining the workloads, time standards and other indicators needed for objective evaluation of judicial performance provided; • Curricula and program for training of all personnel (within the MoJ, the Supreme Court, the State Judicial Council, members of the local judges' councils) involved with gathering and processing statistical data proposed; • Assistance to the Supreme Court in conducting a public survey on the topic of "Citizens' satisfaction with court services", especially in drafting the appropriate questionnaire and processing/ analysing results obtained by the survey provided. 						<p>Technical Assistance project for the Ministry of Justice (MoJ), the Supreme Court and the State Judicial Council for developing a comprehensive, reliable and meaningful court statistics system and a comprehensive system of objective indicators measuring judicial performance.</p> <p>Provision of the following experts:</p> <ul style="list-style-type: none"> • 1 Team Leader (Justice management) • 1 Short-term expert (Justice management) • 1 Short-term expert (local, IT) • 1 Project Manager (Backstopping team) • 1 Contract and Human Resources Manager (Backstopping team) <p>Number of staff months provided: 6</p>		